



News Release

New Port Website Gives Customers Data Access Invoices, payments, lease information can be tracked at online Portal

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The Port of Long Beach, long an environmental and technological innovator, is continuing its efforts to remain a leader in the availability of online information by launching a Customer Portal website. This secure web application, created in partnership with Ignify, Inc. of Long Beach, provides customers access to their accounts payable and related information. The Portal is now available to all Port customers with a valid e-mail address.



Via the internet, the Port's customers can securely log in and view their vessel calls, invoices, payment history, annual minimums, breakpoints, lease terms and lease documents. Invoices can be reprinted or downloaded into a Microsoft Excel spreadsheet; customers can also pay invoices online using eChecks at no additional cost.

Security features were integrated into the application from the start and customers have the option of restricting access by employee to certain types of account information based on security access levels. Most invoice and payment history is available back to October 2011.

To request access to the Port's new Customer Portal, please send an email to billing@polb.com with the subject line "Customer Portal Access Request." Be sure to include your company name, your name and your telephone number.

The Port of Long Beach is one of the world's premier seaports and a primary gateway for trans-Pacific trade. A trailblazer in innovative goods movement, safety and environmental stewardship, the Port handles trade valued at \$180 billion each year and supports hundreds of thousands of jobs in Southern California.

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